

**TO: EXECUTIVE MEMBER FOR ADULT SERVICES, HEALTH AND HOUSING
26 JUNE 2014**

**COMMUNITY MENTAL HEALTH SERVICE
Director for Adult Social Care, Health and Housing**

1 PURPOSE OF REPORT

- 1.1 To inform the Executive Member of the intent to Tender the Community Mental Health Service currently provided by Rethink and to seek the Executive Member's approval for the Procurement Plan.

2 RECOMMENDATION

- 2.1 **That the Executive Member approves the Procurement Plan.**

3 REASONS FOR RECOMMENDATIONS

- 3.1 Supporting the new Healthy Minds strategy for adults with mental health issues, it is important to have community services reflecting the needs identified as part of the consultation. In order to achieve greater service efficiency and better outcomes for the people supported by the service, it is intended that the current grant service is tendered as a contract. Within the contract it is proposed that there is a variable payment element linked to achieving outcomes (Payment by Results) for individuals with mental health issues.

4 ALTERNATIVE OPTIONS CONSIDERED

- 4.1 The current service provision model could be tendered out without changes. This would allow for competition but would not resolve the issues resulting from traditional service models. It may not achieve greater value for money and would not result in better outcomes for the people supported by the service.
- 4.2 Staff could be employed by the Council to provide a service. However, this would be a less cost-effective, as a Payment by Results model would not be possible.

5 SUPPORTING INFORMATION

- 5.1 Rethink currently provides the community mental health support to Bracknell Forest residents as a grant funded service. This is provided through community outreach activities including;
- Solution focussed therapy
 - Benefits advice
 - Group supervision
 - Dealing with stress workshops
 - Group facilitation
 - Community outreach
 - Support and coordination of public events

Unrestricted

The service is provided Monday to Friday during normal office hours with occasional evening groups. The service is used by an average of 16 people each day on a 'drop in' basis. The Benefits Advice part of the service sees, on average, 25 people per month, although there are other sources of Benefits Advice that would be more appropriate. Two thirds of referrals come from the Community Mental Health Team. There is no clear evidence, through the current reporting mechanisms, to understand the total number of individuals supported.

The Council is looking to commission a more flexible service that will better meet the needs of people with mental health issues including support outside normal office hours.

The current grant ended 31 March 2014. The Council and Rethink have agreed to enter into a new grant for a period of eight months from 1 April 2014 to allow the procurement process to be completed.

- 5.2 Practice has been considerably modernised since the establishment of the current arrangements with Rethink, and a contractual approach to delivering focussed recovery based services will represent better value for money.

Moving to a model of Payment by Results will further ensure value for money as full payment will only be made when specified outcomes are achieved, although a retainer will be paid for each person receiving a service.

- 5.3 Payment by Results will be based on the individual outcomes identified using the Star Recovery Model¹ which has ten priority areas and is assessed on a ten step process for each outcome domain. This will be assessed on referral (baseline) and payment will be made against progress on all of the relevant domains for the individual. Progress will be ratified by a CMHT worker, a member of staff from the provider and by the individual being supported before payment will be made.

6 **ADVICE RECEIVED FROM STATUTORY AND OTHER OFFICERS**

Borough Solicitor

- 6.1 Nothing to add to this report.

Borough Treasurer

- 6.2 The proposed expenditure will be contained within the budget available and any risks associated with costs exceeding budget will be managed through the contract conditions.

Equalities Impact Assessment

- 6.3 Attached as Appendix B.

¹ <http://www.outcomesstar.org.uk/mental-health/> - Licensed and Copyright Triangle.

7 CONSULTATION

Principal Groups Consulted

- 7.1 Operational managers, voluntary and community sector providers and people with mental health issues have been consulted and their comments are incorporated in the attached documents.

Method of Consultation

- 7.2 Meetings and phone calls

Representations Received

- 7.3 All representations are included in the attached work.

Background Papers

Appendix A: Procurement Plan

Appendix B: Equalities Impact Assessment

Contact for further information

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